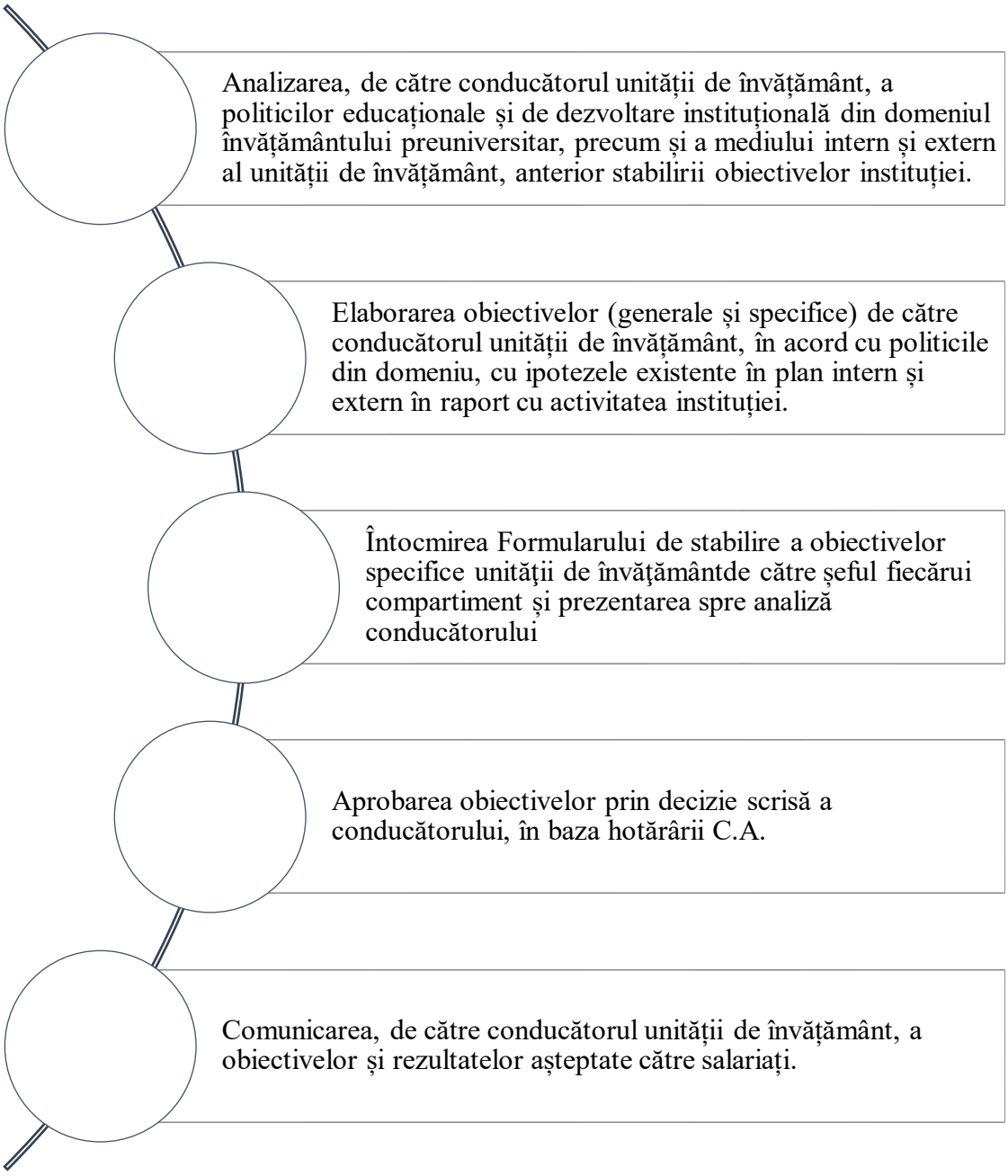Diagrama de proces